### BUSINESS PROCESS MANAGEMENT



AKHIL KUMAR

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### Akhil Kumar, Pennsylvania State University, USA

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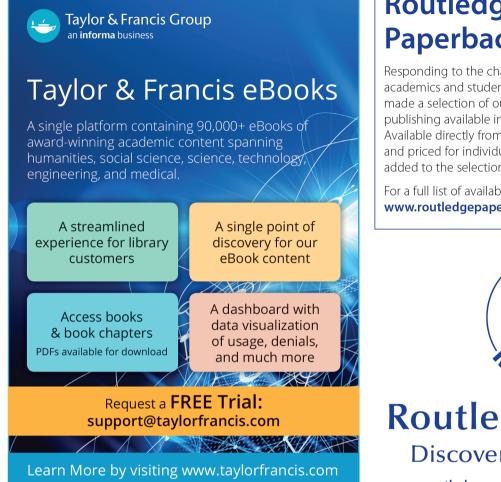
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